Sangoma Carrier Voice
A Legacy of Innovations

VOICE

Inbound Voice
Receive calls using our reliable and redundant inbound voice network

Outbound Voice
Take control of your outbound traffic with rate decks designed for all of your needs

Toll-Free
Take advantage of our fully redundant toll-free voice network backed by top industry carriers

Programmable
Track and manage inbound calls with CPaaS. Connect to a CRM, ticketing system, and so much more

International Long Distance
Provide A to Z termination with great international rates, baked by our fraud protection system to mitigate your risks

International Inbound Voice
Extend your presence with inbound calling in over 60 different countries

APIs
Utilize communications APIs to add voice communication to websites and applications

Reporting
Gain powerful insight into customer calling patterns and habits using the BackOffice portal

PHONE NUMBERS

Local DIDs
Provision phone numbers instantly from large inventories across the US and Canada

International DIDs
Order Local, Mobile, and Toll-Free phone numbers from over 60 different countries in seconds

Number Porting
Experience real-time number porting using our robust portal, backed by our porting team

Features
Select phone numbers with the features that you need; Inbound/Outbound CNAM, T.38, SMS and more

Brandable End User Portal
Give your customers access to the End User Portal which enables them to purchase and configure DIDs at their convenience

Brandable LNP Portal
Benefit from time saved by using our brandable LNP portal so that customers can send ports directly to us

MESSAGE

SMS Anywhere
Register almost any DID for SMS using our service, even numbers outside of our networks

Local SMS
Take advantage of free inbound local SMS on registered DIDs

Delivery Options
Get access to powerful SMS delivering options: to email, API, SIP, or even forwarding to another number

SMS API
Enable your website or applications with texting capability using communications APIs

MMS API
Send group texts, images, audio, and video to your clients

Programmable
Integrate inbound messaging into existing applications using our CPaaS platform

911

VoIP E911
Register any US/CA number with us, regardless of the existing carrier

Alerts
Enable free SMS and Email Alerts for your customers in the event of a 911 call

CPAAS

Communication APIs
Enrich your website and applications with voice, text, and video capabilities using communication APIs

SDKs
Expedite your projects with SDKs in several major programming languages

Call Scripting
Leverage our simple XML language to script inbound calls, create IVRs, link with other applications, and much more

FAX

Fax to Email
Deliver faxes directly to your inbox by adding fax to email on any fax-enabled DID, with no need for hardware

Email to Fax
Easily send faxes using attachments in your existing email client

Premium Service
Guarantee inbound and outbound fax delivery with Premium Service

BILLING

Hosted Billing
Take advantage of the Hosted Billing platform to manage your customers, whether metered, recurring or non-recurring

CDR Integration
Leverage flexible CDR customization for metered and "included minute" billing packages

FRAUD PROTECTION

Fraud Detection
Protect yourself with our robust fraud reporting system which learns your typical traffic patterns to alert you of unusual changes

International Call Limiting
Lock down your calling services from fraud by setting per minute and daily spend limits

End User Portal
Empower your customers to view billing statements, make payments, and manage their own accounts by using our brandable End User Portal

Reporting
Access our reporting system to determine customer level costs when using our services

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Sangoma